

Quality Policy

Hysense Property Services is a multidisciplinary cleaning company specializing in commercial cleaning. We deliver a solution that is built based on the customer's specific needs, no site is too challenging and we thrive on sites where the customer is faced with difficulties and challenges whether it is budgetary, site specific or simply finding good honest help.

We are continually innovating to ensure that we provide the most efficient and cost-effective solution to our customers, all Hysense staff and work is done in-house so you are always talking to us.

Hysense Property Services is committed to:

- Providing high quality products and services to our customers
- satisfying all applicable quality and regulatory requirements with the aim of maximising customer satisfaction
- maintaining, measuring, reporting and reviewing measurable objectives and targets
- the establishment, implementation and maintenance of the criteria and methods required for the effective operation and control of quality processes
- identifying risk and opportunities associated with the conformity of our products and services
- identifying, evaluating and correcting non-conformances associated with our products and services
- encouraging employees to participate in quality improvement activities
- implementing, maintaining and continuously improving our Quality Management System to enhance performance
- providing adequate resources to achieve the intent of this policy, objectives and targets and all elements of our Quality Management System to the standard of AS/NZS ISO 9001:2016.

This Quality Management Policy shall:

- be available as documented information and to interested parties as appropriate
- be communicated within Hysense Property Services

I commit Hysense Property Services activities, products and services to this policy.



Ash Halim

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